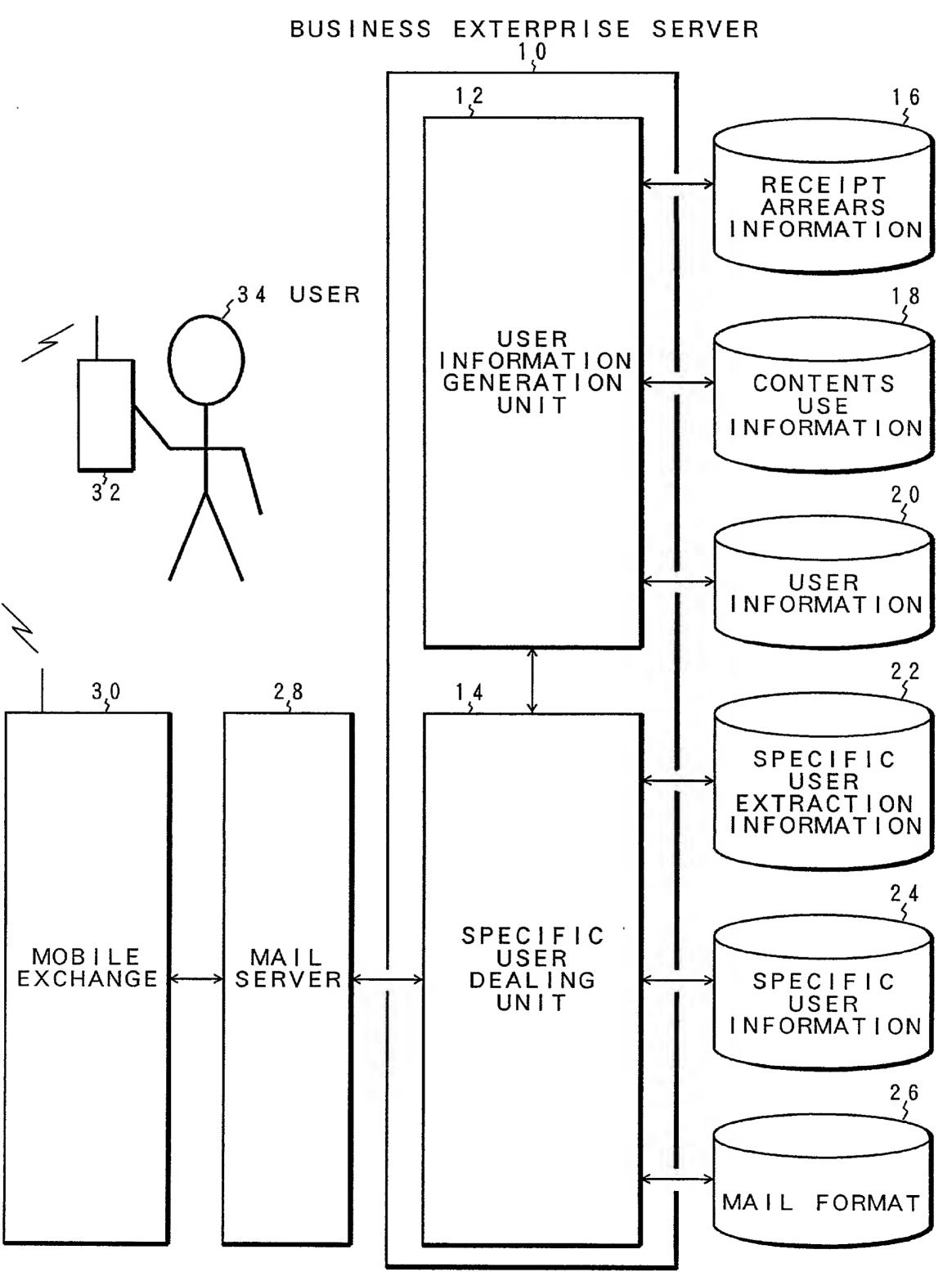
1/11

F I G. 1



F I G. 2

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1							1		Z		)
20-1							20-2	FEATURES OF CONTENTS USE	OFTEN UTILIZES BASEBALL INFORMATIO	NO FEATURES	
	THIS MONTH	UNPAID	UNPAID	UNPAID	PAID IN FULL			THIS MONTH	PAID	PAID	
	LAST MONTH	PAID	UNPAID	UNPAID	UNPAID			LAST MONTH	PAID	PAID	
STOMERS	MONTH BEFORE LAST	PAID	PAID	UNPAID	UNPAID		3.S	MONTH BEFORE LAST	PAID	PAID	
DELINQUENT CU	CUSTOMER NAME	CUSTOMER A	CUSTOMER B	CUSTOMER C	CUSTOMER D		GOOD CUSTOMER	CUSTOMER NAME	CUSTOMER E	CUSTOMER F	
	CUSTOMERS	CUSTOMERS  AME BEFORE LAST MONTH THIS MONTH	CUSTOMERS  AME BEFORE LAST MONTH THIS MONTH  A PAID DAID UNPAID	CUSTOMERSAMEMONTH BEFORE LASTLAST MONTH THIS MONTHTHIS MONTHAPAIDUNPAIDBPAIDUNPAID	CUSTOMERSAMEMONTH BEFORE LASTLAST PAIDLAST 	CUSTOMERSAMEMONTH BEFORE LASTLAST MONTH THIS MONTHTHIS MONTHAPAIDUNPAIDUNPAIDBPAIDUNPAIDUNPAIDCUNPAIDUNPAIDUNPAIDDUNPAIDPAID IN FULL	CUSTOMERS  AME BEFORE LAST LAST MONTH THIS MONTH ———— A PAID UNPAID UNPAID ————— C UNPAID UNPAID UNPAID ————— D UNPAID UNPAID HID IN FULL —————	CUSTOMERS  AME   MONTH   THIS M	STOMERS  MONTH  BEFORE LAST  PAID  PAID  UNPAID  THIS MONTH  FEATURE  CONTENT:	STOMERS  MONTH BEFORE LAST MONTH THIS MONTH ——— PAID UNPAID UNPAID ——— UNPAID UNPAID UNPAID ———  UNPAID UNPAID UNPAID ———  UNPAID UNPAID UNPAID ———  PAID THIS MONTH FEATU  RS  MONTH BEFORE LAST MONTH THIS MONTH FEATU	STOMERS         MONTH BEFORE LAST       LAST MONTH       THIS MONTH       ——————         PAID       UNPAID       UNPAID       ——————         UNPAID       UNPAID       UNPAID       ——————         UNPAID       UNPAID       ——————         RS       ——————       ——————         RS       ———————       ——————         MONTH BEFORE LAST       LAST MONTH       THIS MONTH       FEATURES OF CONTENTS USE         PAID       PAID       PAID       NO FEATURES

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22

SPECIFIC USER EXTRACTION	ON INFORMATION	NO I
DEL I NQUENT CUSTOMERS		22-1
CASE	ID CODE	CONTENTS
 1-MONTH DELINQUENT		DUNNING MAIL
2-MONTH DELINQUENT	2222	FUNCTION RESTRICTION
3-MONTH DELINQUENT	3 3 3 3	ALARM
PAID DURING FUNCTION RESTRICTION	6 6 6 6	FUNCTION RESTRICTION CANCEL
GOOD CUSTOMERS		2.2.7
CASE	ID CODE	CONTENTS
OPTEN UTILIZES PREVALENT INFORMATION	4444	SUPPLY OF BASEBALL WATCHING GUIDE
NO FEATURES	5555	1-MONTH FREE FOR CONTENTS USE

# F I G. 4

24 SPECIFIC USER INFORMATION

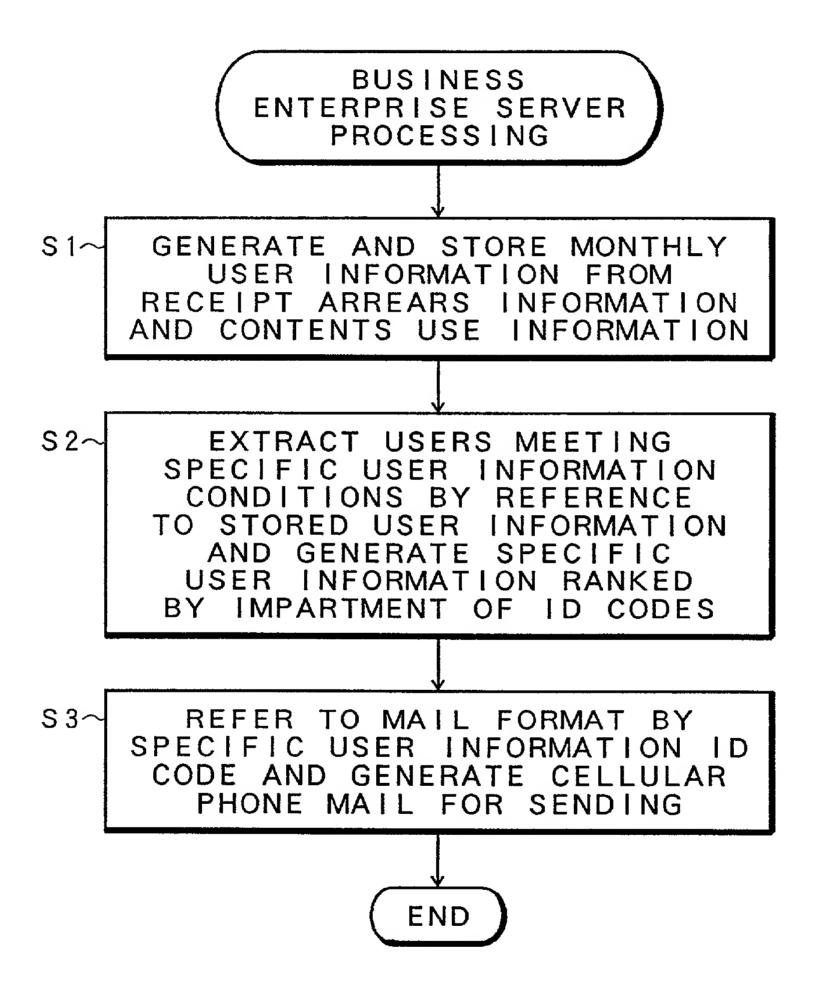
CUSTOMER NAME	ID CODE
CUSTOMER A	1111
CUSTOMER B	2 2 2 2
CUSTOMER C	3 3 3 3
CUSTOMER D	9999
CUSTOMER E	4 4 4 4
CUSTOMER F	5 5 5 5

# F I G. 5

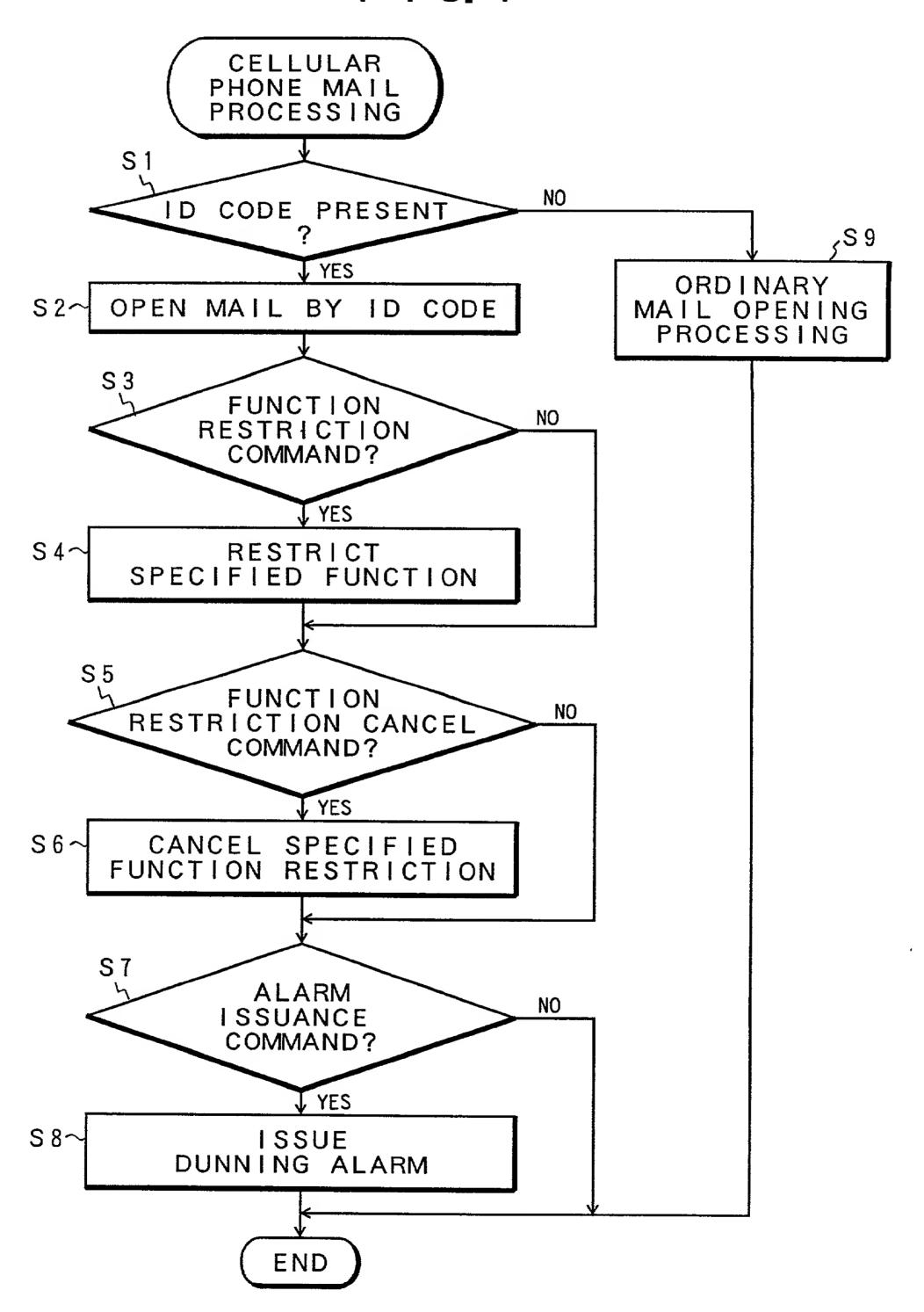
26 MAIL FORMAT

ID CODE	COMMAND FIELD
1 1 1 1	DUNNING COMMAND
2 2 2 2	FUNCTION RESTRICTION COMMAND
3 3 3 3	ALARM ISSUANCE COMMAND
4 4 4 4	BASEBALL WATCHING GUIDE
5 5 5 5	CONTENTS 1-MONTH FREE GUIDE
9999	FUNCTION RESTRICTION CANCEL COMMAND

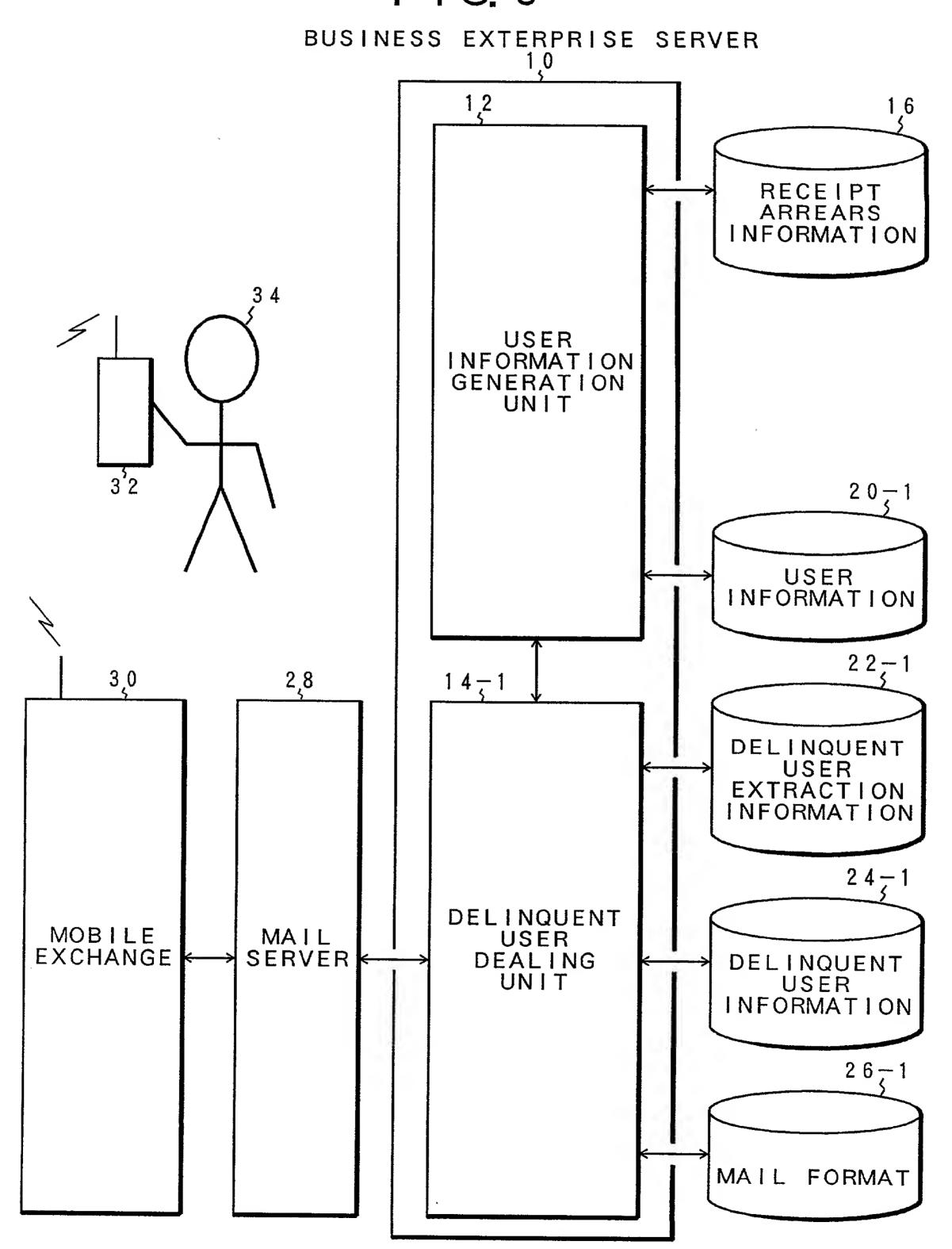
F I G. 6



F I G. 7



7/11 F I G. 8



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F I G. 9

			20-1 USER I	INFORMATION
DELINQUENT CUSTOMERS	STOMERS		~_	
CUSTOMER NAME	MONTH BEFORE LAST	LAST MONTH	THIS MONTH	
CUSTOMER A	PAID	PAID	UNPAID	
CUSTOMER B	PAID	UNPAID	UNPAID	
CUSTOMER C	UNPAID	UNPAID	UNPAID	
CUSTOMER D	UNPAID	UNPAID	PAID IN FULL	

F I G. 10

22-1 DELINQUENT USER EXTRACTION INFORMATION

ODE CONTENTS	1 DUNNING MAIL	2 FUNCTION RESTRICTION	3 ALARM	9 FUNCTION RESTRICTION CANCEL
ID CODE		2222	3333	6 6 6 6
CASE	1-MONTH DELINQUENT	2-MONTH DELINQUENT	3-MONTH DELINQUENT	PAID DURING FUNCTION RESTRICTION

# F I G. 11

24-1 DELINQUENT USER INFORMATION

CUSTOMER NAME	ID CODE
CUSTOMER A	1111
CUSTOMER B	2 2 2 2
CUSTOMER C	3 3 3 3
CUSTOMER D	9999

### F I G. 12

 $\sqrt{\frac{26-1}{26-1}}$  MAIL FORMAT

ID CODE	COMMAND FIELD
1111	DUNNING COMMAND
2 2 2 2	FUNCTION RESTRICTION COMMAND
3 3 3 3	ALARM ISSUANCE COMMAND
9999	FUNCTION RESTRICTION CANCEL COMMAND

#### F I G. 13

